



Dear Patient

Welcome to the University Medical Centre. This factsheet is designed to provide you with all the essential information about our practice. Please retain this for your information.

**Telephone number: 01752 222341 option 1**

**Website: [www.plymouthstudenthealth.co.uk](http://www.plymouthstudenthealth.co.uk) Email: [administration.umcpeverell@nhs.net](mailto:administration.umcpeverell@nhs.net)**

**Or visit our facebook page: University Medical Centre Peverell Park Surgery**

**Opening times:** Monday – Friday 08:00 – 1800 closed Saturday, Sunday and Bank Holidays

Should you require urgent medical advice when we are closed, please call **111**. For minor injuries please refer to the Cumberland Centre Minor Injuries Unit situated at Damerel Close in Devonport. Telephone number: **01752 434400**. **Opening times:** Monday – Sunday 08:30 – 21:00.

### **Appointments**

All appointment requests will be triaged by the duty doctor. Please ring the surgery as early as possible to be added to the call back list. Only urgent calls can be added after 5.30pm, routine calls will be added to the call back list for the next working day.

### **Long Term Conditions**

Please let us know if you have any long term conditions at the point of registration. It is important for you to provide accurate information about all of your medicals conditions or if you have, or have the need of a carer.

### **Change of address**

It is also important that you keep us updated with any changes of to your personal details such as contact number, email and address, especially when moving out of Halls of Residence after your first year.

### **Men ACWY**

We are booking for the Men ACWY vaccination. Please contact reception to **book now**. This vaccination is important protection against strains of Meningitis and Septicaemia especially for **students in their first year of university who live in shared accommodation and are under 25 years of age**.

### **Repeat prescriptions**

Repeat prescriptions can be ordered in 3 ways, via the prescriptions and medicines room on our website [www.plymouthstudenthealth.com](http://www.plymouthstudenthealth.com), online at [www.patients.co.uk/onlineaccess](http://www.patients.co.uk/onlineaccess) or by fax on **01752 665906**. Please allow **3 working days** to process. Unfortunately we cannot accept requests over the telephone; however you are able to request medication at the surgery in the first instance.

### **EPS (Electronic Prescription Service)**

There is no need to register at another surgery other than the UMC whilst you are away from university; we have the facility to provide EPS. This allows pharmacies to process prescriptions without the need for a printed copy as they are sent electronically. Please call the surgery to ask for telephone advice from a GP as the GP is usually able to consult with you over the phone and send a prescription to a pharmacy near your location.

Thank you