

Accessibility Statement for <https://peverellparksurgery.com>

This accessibility statement applies to the website and/or domain associated with Peverell Park Surgery & University Medical Centre. Our website is hosted by SurgeryWeb and we work in conjunction with our host to enable as many people as possible to use our website. This means that users should be able to:

- Change colours, contrast levels and fonts
- Zoom in, by up to 300%, without the text splitting off the screen
- Navigate most of the website using only the keyboard
- Navigate most of the website using speech-recognition software
- Listen to most of the website using a screen reader (including but not limited to: JAWS, NVDA and VoiceOver)

In addition, we have made our website text as simple as possible to understand. If you need any further advice on making your device easier to use, particularly if you have a disability, click on the following link: [AbilityNet](#)

The Accessibility of our website

We are aware that some parts of our website are not fully accessible and unfortunately this cannot be rectified. The issues on some areas are:

- The text will not reflow in a single column if you change the size of the browser window
- You are unable to modify the line height or the spacing of text
- Older versions of PDF documents are not fully accessible to screen-reader software

Feedback and how to contact us

If you need information that is shown on our website in a different format, such as large print, easy read, audio recording, Braille or as a PDF, you can contact us by:

- Email - Please see our Contact page for details
- Phone -

Once we receive your request, we will get back to you as quickly as possible. Please note that if you are unable to view the map in the footer of the home

page or 'contact us' page, you are requested to call or email us using the details shown above for directions.

Reporting accessibility problems with this website

We are constantly looking to improve the accessibility of our website. Should you find any problems not listed on this page, or think we are not meeting the accessibility requirements, please contact us so that we can discuss this with our website provider.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with the way in which we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

Find out how to contact us on our 'contact us' page. Our reception and consulting rooms have audio induction loops, or if you contact us prior to your appointment we can arrange to have a British Sign Language (BSL) interpreter at Peverell Park Surgery & University Medical Centre.

Technical information about this website's accessibility

Peverell Park Surgery & University Medical Centre is committed to making its website accessible, in accordance with The Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance status

We are committed to making our website accessible, in accordance with The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Content that is not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they are not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 20th September 2020. It was last reviewed on 20th September 2020.

This website was last tested on 20th September 2020. The test was carried out by SurgeryWeb.

All pages (excluding the home page) use the same page template so SurgeryWeb selected a page at random to test which they found to be fully compliant. They also tested the website header and coloured tiles on the right sidebar which were visually compliant i.e. visual indications on links/tiles when focussed on using the tab key.